

AGCO's Harvest Promise is back for 2015

17 July 2015 by Massey Ferguson

As a demonstration of our commitment to delivering exceptional aftersales service, AGCO Parts are once again running the highly regarded AGCO Harvest Promise programme during the 2015 harvest season*.

"Our unique AGCO Harvest Promise is our commitment that, in the exceptional situation where we can't deliver critical parts** within 24 hours***, then AGCO will pay for a contractor to step in and harvest your crop until you're up and running again****" says Falk Seidenfaden, Director Global and EAME Harvesting Parts.

This Harvest Promise assurance has been added to the great range of services, products and back-up already available through AGCO's industry-leading aftersales support. AGCO makes major investments to deliver this exceptional Aftersales service. Our technical training schemes ensure that every Dealer technician knows your harvesting machine inside out. Our Dealers also have access to AGCO's vast stocks of genuine replacement parts which are shipped using cutting-edge logistics. All of this is driven by one single goal – to keep you harvesting when your crop is ready to be harvested. Without compromise.

The programme is available in certain markets for specified current production harvesting machines. To register for the programme contact your local Massey Ferguson Dealer.

*The 2015 Harvest Promise programme is available 1st May to 31st October 2015 for registered machines only

**Your dealer can advise which parts are classified by AGCO as 'critical'

***48 hours for offshore islands

****Maximum refund amounts apply; €3,500 for combines and €2,000 for large square balers

Source: AGCO, Massey Ferguson