

Jervis B. Webb Company Announces New, Comprehensive SmartCart® Automatic Guided Cart Training Program

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Jervis B. Webb Company – a subsidiary of Daifuku North America Holding Company – announced a new training program to teach customers how to maintain and modify their SmartCart Automatic Guided Cart (AGC) systems without outside assistance. Currently, three courses are being offered as part of the “Smart Handling University (SHU)” program with several more planned for the near future.

“One of the main benefits of our SmartCart AGCs is how easy they are to program and operate. Our SHU training program will teach customers how to care for and control their systems on their own.” said Rob Schmit, President of Jervis B. Webb Company. “Taking these training courses will help reduce maintenance costs for our customer who are always looking to improve their knowledge about their SmartCart systems.”

Courses run two to three days and include hands-on training. They are designed for technicians, maintenance workers and engineers and are held at Daifuku North America's demonstration facility in Wixom, Mich. Current courses include: SmartCart AGC Product Introduction – teaches the basics about SmartCart AGCs; CartTools® – a programming course that provides in-depth discussions about CartTools commands and programming best practices; and System Automation Manager (SAM) General Training - provides information on how to utilize the SAM to its fullest potential. There is a fee for some courses. To register, please visit <http://daifukuna.com/About-Us/Training-Courses-SHU>.

SmartCart Automatic Guided Carts are affordable and flexible Automatic Guided Vehicles that are reducing operation costs for hundreds of companies around the world. SmartCart AGCs are available in numerous models and are ideal for moving products on an assembly line, transporting goods throughout a plant or warehouse and any other applications involving the reliable movement of materials.

Source: DAIFUKU CO., LTD.