

Socage Customer Service school

24 September 2018 by SOCAGE

On the 20th and 21st September at the headquarters of Socage Customer Service (Via Ottorino Respighi 113, 41122 Modena MO) took place two days of intensive for the technicians of the Italian and foreign branches of Socage.

Socage has decided to strongly enhance its after-sales service by investing in the technical and practical training of its employees. A strategic choice that goes beyond the provision of aerial platforms. The technical area and customer service have always been a central and fundamental part for Socage.

The September meeting focused on training Italian operators and the main European subsidiaries (Spain and France) on the new E series models, especially those released at the beginning of 2018 (the new telescopic aerial platforms) and specifically on the 20D and 20T.

The topics covered will be in-depth studies:

- mechanical
- hydraulic
- electrical / electronic

For a high level training all the topics have been dealt with both from a theoretical and a practical point of view. During the meeting, the designers of Socage, the prototype department and the supplier of electrical and electronic equipment - Diasteca will intervene. Thanks to the intervention of the most experienced Socage Customer Service technicians, every notion has been studied in its practical aspects.

Source: SOCAGE S.r.l.