

Jungheinrich opens spare parts centre in Singapore

24 April 2019 by Jungheinrich

- Delivery times reduced by up to five days
- Minimal downtime at maximum productivity
- Lift racking and lithium-ion technology in use

Jungheinrich is expanding its spare parts logistics capacities in Southeast Asia. With the opening of a spare parts centre in the Southeast Asian trade and logistics metropolis of Singapore, the company has reduced the delivery times of replacement parts by up to five days. Jungheinrich customers all over Southeast Asia, Australia and New Zealand will benefit from the increased spare parts availability. This will enable Jungheinrich to also satisfy particularly urgent customer requests in the APAC region by providing round-the-clock access to spare parts. "The new spare parts centre in Singapore will strengthen our position as the market leader in terms of spare parts availability by now also covering Southeast Asia and the Pacific area," pledges Stefan Brehm, Vice President of After Sales at Jungheinrich. "By bridging up to seven time zones, we will be able to react faster to the requests of our customers. For Jungheinrich customers, this represents minimal downtime and maximum productivity." In addition to the customer service aspect, environmental considerations at Jungheinrich also played an important role. Through the additional optimisation of the region's transport network, CO2 emissions will be reduced by 75 per cent. Furthermore, the spare parts centre is a perfect example of efficient and intelligent warehouse management thanks to its modern lift rackings and lithium-ion powered forklift trucks.

Source: Jungheinrich