

Haulotte emphasizes technical training

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Training is a big issue in the aerial industry. Haulotte is committed to have customer's technicians properly trained to work on, repair and maintain the equipment. Our comprehensive training offer ensures an optimized utilization rate of the machines and thus a better profitability. An overview of two training courses that happened last month...

Haulotte Middle East provided technical training in Turkey

The training was performed with Acarlar Makine & Rent Rise technicians on various electric machines. It focused on articulating boom HA12CJ +, scissor lift Optimum 8 and vertical mast Star 10. Haulotte innovations, as well as modifications and improvements related to the machines, were on the agenda. The 4-day program included theoretical and practical training. «We shared detailed information about the machines so that technicians perfectly understand how the machine works and how to rapidly intervene in case of malfunction. The practical sessions on the machines showed them how to use the tools efficiently. We've particularly focused on the calibration» said Dusko Ormanovic, training manager of the Asia Pacific Middle East zone. Emrah Güngör, after-sales service manager in Acarlar Makine added: «Technical training is crucial for Acarlar Makine. We work diligently in regards to service process in order to maximize customer satisfaction».

Comprehensive training sessions performed in Reunion Island

At the end of July, Haulotte Africa met technicians from the rental companies DMP LOC, PMI and Filtra Run. On this occasion, the subsidiary provided complete information regarding the features and functions of the H15 SX and the Compact electric scissor lift range, as well as the HA16 RTJ PRO, HA20 RTJ PRO and HA120 PX articulating booms. More than just a walk around, the training also included safety devices and maintenance issues. The participants valued the on-board diagnostic tool, the Haulotte Activ'Screen, which helps the technicians to manage daily machine maintenance and perform diagnosis. The African subsidiary is satisfied with the outcome of the course: «Training is also a great way to familiarize the customers with our teams. It strengthened our partnerships» said Ahmed Errouissi, Service Leader at Haulotte Africa.

Source: Haulotte Group