

Support in the Palm of Your Hands with My Rock Tools Analyze

24 June 2020 by SANDVIK

Sandvik Rock Tools is now launching an entirely new digital solution: My Rock Tools – Analyze. It is a mobile application designed to help customers improve their rock tool performance through analyzing failure and discard reasons.

Digitalization is one of the most significant developments in the mining and construction industries for decades. Sandvik is proud to be at the forefront of this process and is now launching a new digital solution for its rock tools customers. The new solution is an application specifically designed to conduct failure and discard analysis and provide advice and guidance in a customer report – all remotely. The aim is to determine the root cause of the failure or discard reason of the rock tool, prevent it from happening again and to help improve future performance.

“Sandvik Rock Tools suite of digital solutions serves our customers in a number of ways, and we are now very happy to be able to add My Rock Tools Analyze in order to offer easy-to-use remote support for failure and discard analysis. With it, customers can ultimately increase productivity and profitability by using the analysis results to improve their drilling operations” says Charles Macfadyen, Digital Solutions, Rock Tools Division, Sandvik Mining and Rock Technology.

The application is very easy to use: customers receive an invitation from Sandvik to log in, download the app (available both for iOS and Android), provide some key product information, take a few photos of their worn out tool and then send it to Sandvik for analysis and feedback.

“A big part of Sandvik’s DNA is continuous improvement in close collaboration with our customers, and My Rock Tools Analyze does precisely that, in a user friendly, fast and remote way. We truly believe that this will help our customers and us both in the short and long term”, says Charles Macfadyen.

The My Rock Tools Analyze application is available for all Sandvik Rock Tools customers and can now be downloaded in App Store and Google Play Store.

Source: Sandvik Mining and Rock Technology